

## Managed Backup and Recovery for Microsoft 365 Business

With Microsoft 365, it's your data. You control it. It's your responsibility to protect it.

Microsoft 365 is one of the most widely adopted Software as a Service solutions on the planet. Organizations worldwide rely on it to run their businesses, yet most do not understand their responsibilities when using it.

**Deft's Managed Backup & Recovery for Microsoft 365** eliminates the risk of losing access and control over your Microsoft 365 data including: Exchange, SharePoint, OneDrive for Business and Microsoft Teams. With our fully managed service, you have protection for your data and configurations, ensuring your data is always protected and available, whether you're running them on-premises or via the Microsoft 365 Business Service.

### Data Backup: Flexible and reliable backup for Microsoft 365



#### Meet any RPO requirement.

Back up Exchange, SharePoint, OneDrive, and Teams as often as you need.



#### Tier your backup policies.

Give each data set its own backup policy and schedule.



#### Boost your resilience.

Copy backups to a secondary storage location or even across clouds.

### Data Recovery: Fast and easy Microsoft 365 restores



#### Recover anywhere.

Recover data to its original location or to somewhere else entirely.



#### Recover anything.

Recover your entire Microsoft 365 org or individual users, folders, and files.



#### Recover in bulk.

Recover multiple Microsoft 365 users at once to minimize downtime and effort.

### Key Features / Capabilities

In partnership with Veeam, we have developed a comprehensive managed solution giving you the flexibility to backup Microsoft 365 data to one or more secure, Deft-managed locations and restore with industry leading recovery flexibility – all within your organization's unique compliance and governance requirements.



Configuration, administration, and monitoring by Deft's engineers



Option to restore to Microsoft 365, Deft-managed cloud or colo, and/or your own premises



24/7 monitoring and alerting on infrastructure health and performance metrics



Access to 24/7 Service Desk support for all recovery requests

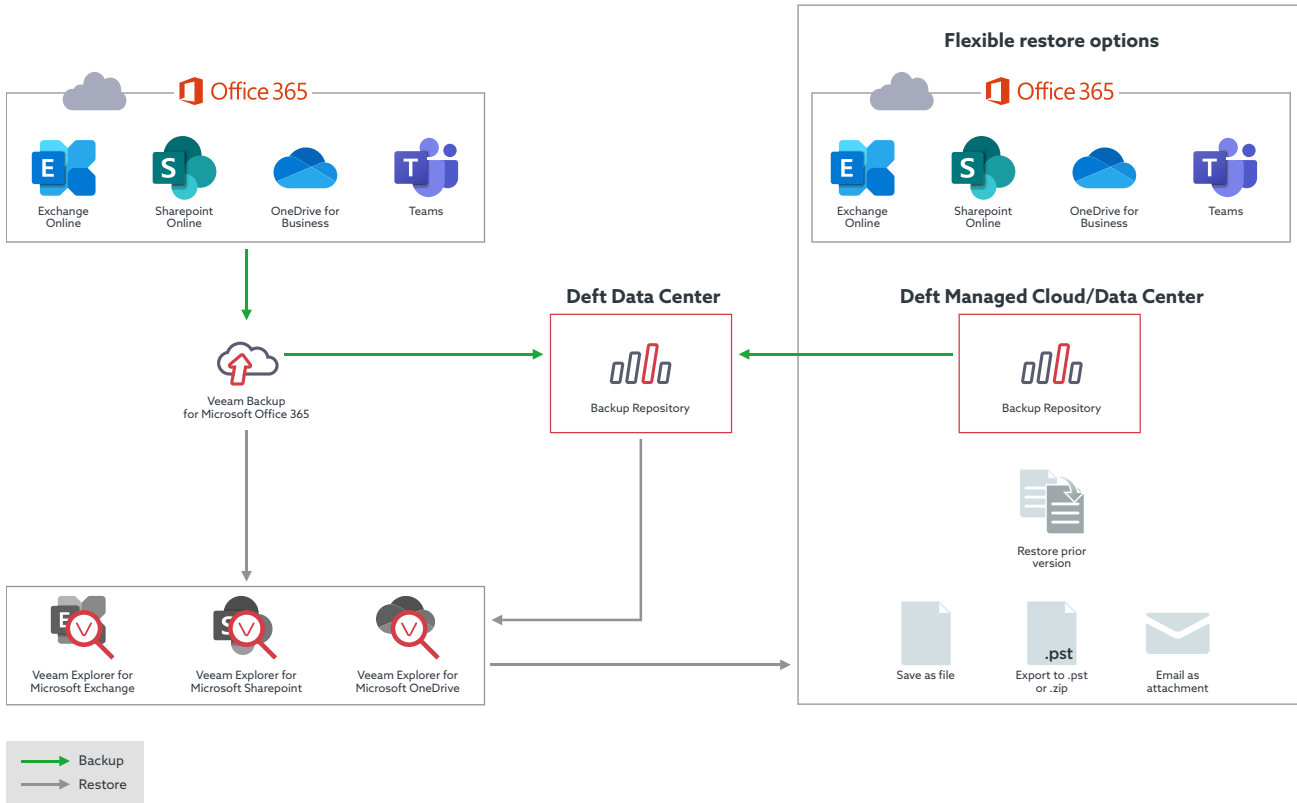
# Deft Managed Backup and Recovery for Microsoft 365 Business

## How It Works

Backups are performed, stored, and maintained in one of our secure, SOC 2 compliant data centers on our fully redundant, high-performance object storage platform.

We utilize the industry’s leading technology, Veeam Backup & Recovery for 365, to power this service.

## Reference Architecture



## Restore Process

Restores for backup data are performed upon request. A self-service portal is also available for standard (basic) requests. Restores can be made in time-based, aggregate or granular fashions with item-level restore requests supporting critical emails, files, conversations, projects, tasks and other Microsoft 365 assets. You can also request security roll-backs to remove unintended permission or configuration changes.

Data is generally restored to the primary system where the data originated – your Microsoft 365 environment. The Service does support the option for Microsoft 365 data to be recovered to additional environments including a Deft Managed Cloud, a Deft Managed Colocation configuration, or a Customer Premise location.

## Learn More

If you have any questions or would like to discuss how this managed service can help protect your organization, please visit us at [deft.com](https://deft.com) or contact us at [sales@deft.com](mailto:sales@deft.com).